

PUBLIC OFFER

Online-store “HazeValley”, located at eng.hazevalley.ru domain, individual entrepreneur Nikitina Iulia Vladimirovna, address: 26/1 Podvoyskogo Str., apt. 176, 193231, Saint-Petersburg, personal tax reference number 781434939701, hereinafter referred to as the “Crafter”, issues this Public Offer on selling Goods by means of distance trade.

1. Terms and Definitions.

1.1. Public Offer (hereinafter, the “Offer”) means an offer by the Crafter, available to general public, to enter into a purchase/sale agreement of a distance trade with the Crafter (hereinafter, the “Agreement”) under the terms and conditions hereof including all the Appendices.

2. Scope of the Offer.

2.1. The Crafter, based on the Customer’s Order and the advance payment, undertakes to produce a plush toy, and the Customer accepts the conditions and makes the payment according the Order Design, pursuant to the procedure and prices and within the time limit, determined by the Crafter in the Order Design.

2.2. A person or entity is considered accepting all the conditions of the Public Offer (offer acceptance) and Appendices hereto in its entity and without exceptions from the moment of the Goods payment arrival to the Crafter’s settlement account.

3. General provisions.

3.1. The Administration of the online-store website has the rights to make amendments to the Offer without Customer’s notice.

3.2. The Offer has no expiry date, unless otherwise is specified at the online-store site.

3.3. The Crafter provides the Customer with full and accurate information about the Goods, including the information about the main consumptive qualities Товара, place of fabrication, as well as information about warranty and expiry date of the Goods at the online-store website at the section: <https://eng.hazevalley.ru/description.html>

4. Order placement.

4.1. The Goods can be ordered by the Customer by placing a Request at the online-store site section: <https://eng.hazevalley.ru/index.html#order> ;

4.2. On placing the Request the Customer undertakes to provide the following registration information:

4.2.1. the Customer’s full name or the full name of the person responsible, chosen by the Customer (the Receiver);

4.2.2. delivery address (if the delivery option is chosen);

4.2.3. e-mail address;

4.2.4. the Goods description as well as size, color, material for decorative parts.

4.3. Before confirming an Agreement the Crafter undertakes within five (5) business days to analyze the Customer’s Request and to form an Order Design.

4.4. While analyzing the Request the Crafter has the right to clarify any details if necessary via telephone or e-mail.

4.5. While analyzing the Request the Crafter has the right to decline the Order and send a notice to the Customer via e-mail.

- 4.6. The Crafter specifies the dimensions, time terms, color and the price in the Order Design and sends the Order Design together with the invoice to the Customer via e-mail.
- 4.7. Having reviewed the Order Design the Customer pays the Goods price, thus confirming his agreement to buy the Goods. After the confirmation of the Order Design any additions and amendments shall be made solely in written form and shall be signed by both parties.
- 4.8. In case the Customer refuses to buy the Goods after they were produced, the 20% advance payment is not refundable unless:
 - 4.8.1. The produced Goods do not meet the requirements of the Order Design;
 - 4.8.2. The Crafter violated the time of production.
- 4.9. Having fabricated the Goods the Crafter sends the photos to the Customer via e-mail. After having reviewed the photos of the Goods the Customer can either pick up the Goods or wait for the Goods to be delivered.
- 4.10. All the information and reference materials at the online-store serve as general guidelines and shall not provide full information of the Goods qualities and characteristics. In case of any questions about the Goods qualities and characteristics, the Customer has the right to address the Crafter before placing a Request.
- 4.11. The Crafter shall not be liable for reliability and accuracy of the information provided by the Customer while placing an Order.
- 4.12. The Customer shall be liable for reliability of the information provided while placing an Order.
- 4.13. The purchase/sale Agreement of the distance trade between the crafter and the Customer is deemed confirmed from the moment of payment transfer to the Crafter's bank account.

5. Delivery and transfer of the Goods to the Customer.

- 5.1. The Crafter shall provide the Customer with the delivery services as specified at the online-store site section: <https://eng.hazevalley.ru/delivery.html>
- 5.2. If the purchase/sale Agreement of the distance trade (hereinafter, the "Agreement") was made under the condition of the Goods delivery to the Customer, the Crafter undertakes within five (5) business days after the payment was made to send the Goods to the address specified by the Customer, and if the destination was not specified, to the place, specified at the Paypal account, as stipulated by the Clause 4.9 hereof.
- 5.3. The delivery address is specified by the Customer while placing the Request.
- 5.4. The delivered Goods are transferred to the Customer, and in case of absence – to the person responsible, named as the Receiver by the Customer.
- 5.5. The Customer is responsible for any customs and import taxes that may apply. The Crafter is not responsible for delays due to customs.
- 5.6. The information on the mandatory certification of the Goods are provided as by the current Russian legislation on technical regulation, and include the register number of the document, confirming its compliance, its validity dates and the organization by which it was issued.

6. Details of the Seller.

Individual entrepreneur Nikitina Iulia Vladimirovna,
address: 26/1 Podvoyskogo Str., apt. 176, 193231, Saint-Petersburg,
personal tax reference number 781434939701
PayPal address: essorille@gmail.com

Please read carefully the text of the present Public Offer, and if you do not agree with any Clause hereof, you have the right not to buy the Goods, provided by the Crafter, as well as not to undertake any actions specified in Clause 2.1 hereof.